

# **Can Accountable Care Organizations Improve the Value of Health Care by Solving the Cost and Quality Conundrum?**

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Yes, but not alone

# The Current State the U.S. Health Care System

- The problems are widely recognized:
  - Fragmented care
  - Uneven, unsafe practices
  - Unsustainable costs
- *Crossing the Quality Chasm, 2001*
  - Quality = care that is safe, effective, efficient, patient-centered, timely and equitable

# The Current State the U.S. Health Care System

*“Our fee-for-service system, doling out separate payments for everything and everyone involved in a patient’s care, has all the wrong incentives: it rewards doing more over doing right, it increases paperwork and the duplication of efforts, and it discourages clinicians from working together for the best possible results.”*

— Atul Gawande, “Testing, Testing,” The New Yorker, 12/14/09

# The Current State the U.S. Health Care System

- Solution:
  - Better coordinated care, more transparent to the consumer, using evidence-based measures to achieve better outcomes, greater patient satisfaction and improved cost efficiency
  - Or, in other words, “accountable care”
  - “Accountable care organization” (ACO) means a provider-based organization comprised of multiple providers with a sufficient level of clinical integration to deliver accountable care
  - Both the payment system and delivery system need to change together to achieve accountable care

# Payment and Delivery Reform: It's Only a Matter of Time

- There is great consensus in the policy community, in both parties and in both houses of Congress, as to the current problems and the endpoint goals — the challenge is the transition, but it has begun
- Under current proposed federal legislation, both payment and delivery reforms are phased in over time
- Even without comprehensive reform, these changes can be attached to regular budget and Medicare legislation and CMS actions
- States are actively implementing new programs based on accountable care principles
- Private sector accountable care innovations between payers and providers are taking place in a number of locations throughout the country

# Key Accountable Care Provisions in the Senate Bill

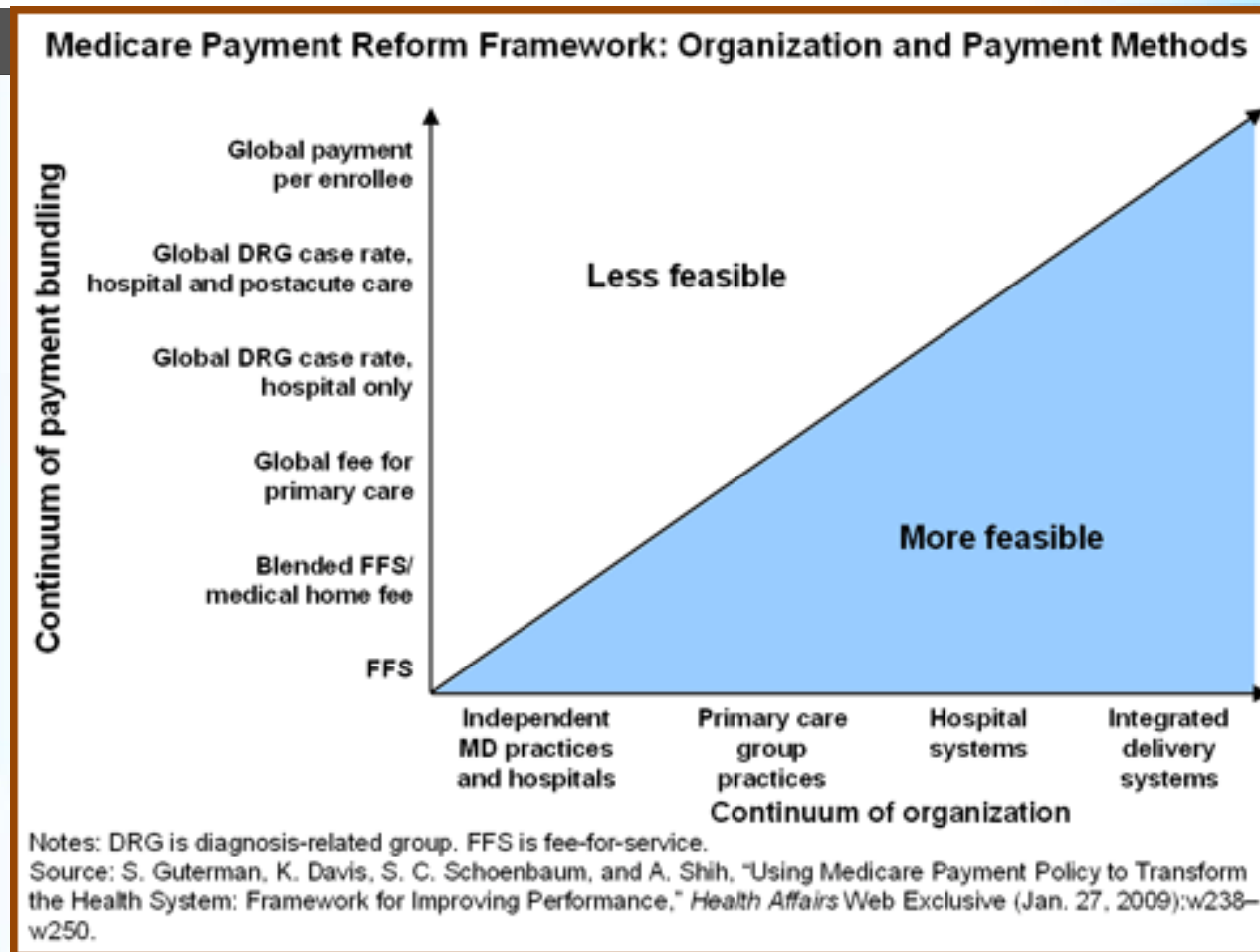
- A hospital value-based purchasing program in Medicare that moves beyond pay-for-reporting on quality measures to paying for hospitals actual performance on those measures
- Recognition of accountable care organizations (ACOs), which would be allowed to qualify for incentive bonus payments; among other requirements, an ACO would have to have a formal legal structure to allow it to receive bonuses and distribute them to participating providers
- Formation at the Centers for Medicare & Medicaid Services of an Innovation Center that would be required to test and evaluate patient-centered delivery and payment models

## Key Accountable Care Provisions in the Senate Bill (cont.)

- The establishment of a bundled payment pilot program involving multiple providers to cover costs across the continuum of care and entire episodes of care; if the pilot is successful, it would be made a permanent part of the Medicare program
- Reductions in Medicare payments to hospitals with preventable readmissions above a threshold based on appropriate evidence-based measures



# The Accountable Care Framework



*“To change the way health care is organized and delivered, we need to change the way it is paid for — to move from fee-for-service payments to bundled payments.”*

– Guterman, Davis, Schoenbaum and Shih, 2009

# Payment Reform – Volume to Value

- Pay for performance
- Inpatient bundling
- Episode of care bundling
- Per enrollee shared savings
- Partial or full global payment per enrollee

# ACO Structure Options

- Contractual models
- Partial or virtual integration models
- Fully integrated models

# Senate Bill Criteria for ACOs

- Agree to become accountable for overall care for their Medicare fee-for-service beneficiaries
- Have a formal legal structure that would allow the organization to receive and distribute payments to participating providers
- Include primary care physicians for at least 5,000 Medicare fee-for-service beneficiaries
- Have arrangements in place with a core group of specialist physicians
- Have in place a leadership and management structure, including with regard to clinical and administrative systems
- Define processes to promote evidence-based medicine, report on quality and cost measures, and coordinate care

# Brookings/Dartmouth Key ACO Criteria

- Can provide or manage the continuum of care for patients as a real or virtually integrated delivery system
- Are of sufficient size to support comprehensive performance measurement and expenditure projections
- Are capable of internally distributing shared savings and prospectively planning budgets and resource needs

# Legal Issues

- Stark, antikickback, CMP
- Antitrust
- HIPAA, corporate practice, other
- State regulation of risk transfer
- How to define clinical integration
- How to distinguish good collaboration from bad

# A Note on the Antitrust Debate

- Recent volley of cross-allegations of who is at fault for price increases
- Aggregation does not equal accountability
- As long as the payment system rewards volume, unit pricing and billable transactions, this issue will be difficult to resolve
- The private sector would benefit from greater payer-provider collaboration and acceleration of the movement to accountable care
- Failure to do so will put more onus on government to regulate prices on both parties and potentially micro-manage contract provisions
- If the promise of accountable care is realized, purchasers, payers, providers and consumers all should benefit

# In Search of Accountable Care – Part II

- Why might ACOs and global payments work now when similar concepts did not in the 1990s?
  - There is greater recognition of the urgency of the cost and quality problems
  - The implications of evidence-based medicine are more widely understood and accepted
  - There is greater understanding that good outcomes, patient satisfaction and cost-efficiency are linked
  - We have learned from past experience with provider integration efforts and risk contracting
  - Consensus measures and IT infrastructure have advanced significantly
  - Early pilots and demonstrations show promise



# The Benefit of Pilots and Demonstrations

*“The history of American agriculture suggests that you can have transformation without a master plan, without knowing all the answers up front...Transforming health care everywhere starts with transforming it somewhere.”*

— Atul Gawande, “Testing, Testing,” The New Yorker, 12/14/09

# Conclusion

- Payment and delivery reform is the pathway to improving quality, bending the cost curve and, ultimately, paying for greater access
- Federal leadership would be extremely helpful, but the private sector needs to move forward regardless
- Payers and providers need to work together more than ever, and they ignore this imperative at their peril
- Suggestion: AHIP-sponsored laboratory for accountable care
  - Support a series of pilots/demonstrations/implemented arrangements that highlight collaborative payer-provider efforts that achieve accountable care goals and facilitate the necessary transition